# **Communicator Plus Quick Start**

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## **Companies and Terminals**

	Communicator	r							
Companies/Terminals	Database Tasks File Advanced Update Employees Data Tran	nsfer Help Reports							
<u>d company Add terminal Refresh</u>	Options			Employ	ee selection				
	O Restore users from file Select file	Select all er							
0001-ACME Corporation	O Save users to file	M Select all er	npioyees						
DownloadPunches (08/02/2022 11:27)			Employees info						
UpdateEmployee (14/01/2022 15:03)	<ul> <li>Restore users from database</li> </ul>	Bio	Company		Name				
SetDateTime (16/02/2022 15:37)	<ul> <li>Save users to database</li> </ul>		0001	1	McBride Alyce				
⊕2-Paris	<ul> <li>Transfer users from terminal to terminal</li> </ul>		0001	2	Mcbride Zachary				
- 2-ABC Ltd			0001	3	Keene Alfred				
			0001	4	Keene MarieLouise				
	Source terminal:Select one ~		0001	5	Mallia Brian				
			0001	6	Micallef Paul				
	Download employees		0001	7	Mercieca Amanda				
	Available target terminals		0001	8	Grima Clint				
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			0001	13	Salad Muhumed Salad Muh				
		☑	0001	14	Kovandzic Velibor 🗸				
		<			>				
	٢				Start				
					Accept Exit				

### Add Company

Click the "Add company" link Enter company name e.g. ABC Ltd. Enter a unique company code e.g. 01 Press [Create] Wait for the prompt "new company created successfully" Press [Accept]

#### Edit/Delete a Company

Double click on the desired Company Only the company name may be changed; click [Update] and then [Accept] To delete a company click [Delete] and then [Accept]

#### Add terminal

Click the "Add terminal" link Select the company code you wish to associate the terminal with. Enter a unique Terminal code Enter a friendly name for the terminal Select Terminal type or Brand e.g. ZK Enter IP address of the terminal Enter port of the terminal Note: default ports ZK 4370 Anviz 5010 Press [Create] Wait for the prompt "new terminal created successfully" Press [Accept]

### Edit/Delete a Terminal

Double click on the desired Terminal

The Terminal "name", "IP", "Port" and "Type" may be changed; click [Update] and then [Accept] To delete a Terminal click [Delete] and then [Accept]

### Company/Terminal tree view



The figure above shows two companies. Company ACME Corporation has an expanded view, while company ABC Ltd. has a collapsed view. ACME Corporation has two terminals named "London" and "Paris".

The box next to "London" terminal is ticked, meaning it is enabled for communication. Out of the 3 possible tasks, only "Set Date and Time" is enabled. In the brackets next to the task one can view the last date and time a particular task has been performed.

## Task Tab

Accept		
Tasks   Choose task :   Update employees   Do not run this task   0 • hours   4 • minutes   at 11:19:53 •   Run Task Now	Communicat	tor 1.0
Tasks     Choose task :   Update employees   O to not run this task     O to not run this task     Image: Choose task :     Schedule   Run task every :   Image: Other task every :     Image: Other task every : </td <td></td> <td></td>		
Tasks   Choose task :   Update employees   O to not run this task     O to not run this task     Image: Choose task :     Schedule   Run task every :   Image: Other task every :   Image: Oth	base Tasks File Advance Update Employees Data T	iransfer Help
Task   Choose task:   Update employees   I Do not run this task     I I I I I I I I I I I I I I I I I I I		
Choose task :   Update employees   Do not run this task     0   +   minutes     at     11:19:53     Run Task Now	las	sks Configuration
Update employees Do not run this task 0 the hours 4 the minutes at 11:19:53 the Run Task Now	Tasks	Schedule
Update employees ↓ Do not run this task 4	Choose task :	Run task every : 0 🚔 days
4 🗼 minutes at 11:19:53 🕏	Update employees $\checkmark$	
at 11:19:53	Do not run this task	0 🔹 hours
at 11:19:53		
Run Task Now		4 📮 minutes
Run Task Now		
		at 11:19:53 💼
Accept Exit	Run Task Now	
Accept Exit		
		Accept Exit

#### **Choose Task**

Here you must select the task you want to work on from the drop down menu.

#### **Download Punches task**

The Download Punches task checks if there are new punches to download in the terminals.. New punches are retrieved and saved to the server, and deleted from the terminal.

#### Set Date and Time

The Set Date and Time task synchronizes the terminals' date and time with the server date and time.

#### **Update Employees**

The Update Employees task checks for a file containing new employee data at the path set in the Update Employees tab.. If a file is found, it erases all the employee data in the terminals and replaces it with the employees data contained in the file.

#### Run Task Now

-If you need to run a task without having to wait for the scheduled time, select the task you want to run, and press "Run Task Now"

Note: Tasks will only affect the terminals that are enabled to receive communication, see Terminal Tree.

## Update Employee Tab

Database Tasks	File Advanced Update Employees Data Transfer Help Reports
	Update Employees
	File
	Path : C:\ProgramData\Communicator\UpdateEmployee\ Browse
	Has header : 💿 Yes 🔿 No
	Set mapping here
	Manual
	Company:Select one   Edit / Insert
	Accept Exit

### Manual

Here you may Edit or insert employees one-by-one Select Company and click [Edit/Insert]

C UpdateEmployee				-	□ ×
		Update Employees			
Employees		Add employee to	terminal		
Code Name Bio 1 arif 2 ariftest •	Employee ID: 55		Name:	asdf	
5 tony 55 asdf asdf	Surname: asdf		Privilege	0	
	Card Number:		Password:	****	
	Adress:		Zip code:		
	Province:		Town:		
	Phone:		Email:		
	BioData:				
	<u>ett prometing 0918</u>			Save and update terminals Delete	

A new window opens showing all the employee details saved in the database that are associated with the selected Company. The "Bio" column indicates which employees have their biometric information stored on the database.

To get the biometric data of an employee after enrolling it on the terminal, select the employee and click "Get biometric data".

In the "Employee field" you may enter an existing code to view more details. Here you may edit or add more information. When done click [Save and update terminals]

To add a new employee simply enter a new code in the "Employee ID" field, and fill in the necessary fields. Only the "Name" field is mandatory. When done press [Save and update terminals]

To delete an employee enter his/her code in the "Employee ID" field and press the [Delete] button. Please note that employees deleted in the database will be deleted in the terminals as well.

#### Privilege

The "Privilege" sets an employee either as a "Standard User" (0), or "Administrator (3). The Administrator is authorised to gain access to the terminal settings and enrol biometric information of new users. By default all new employees are set to "Standard User" (0). To change the enter the value 3 in the privilege field.

Note: Make sure that the Administrator Biometric information is entered in the terminal. This because once you set one or more Administrators the terminal will lock the setting menu and only the administrator may unlock it.

#### Card number

Some terminals are enabled with an RFID reader. You may associate an RFID card with an employee, by entering the number on the card in the "Card number" field.

#### Password

A numerical password may be assigned to an employee by entering the digits in the "Password" field.

## Data Transfer tab

### Restore Users from Database

This feature updates the terminals with employee data stored on the database.

Select "Restore Users from database"

Click on [Download Employees]

Select which employees are to be transferred to the terminal/s

Select the terminal/s that must be updated from the "Available target terminals"

Press [Start]

Note: This process might take a few minutes depending on the number of employees

C Communicator		- 🗆 X
	Communicator	
Companies/Terminals <u>Add company Add terminal Refresh</u>	Database Tasks File Advanced Update Employees Data Transfer Help Reports Options Employee selection	
O001-ACME Corporation     in	C Restore users from file     Select file     Save users to file	
- DownloadPunches (08/02/2022 11:27)	Restore users from database     Employees info	
UpdateEmployee (14/01/2022 15:03)	O Save users to database Bio Company code Name ✓ ● 0001 1 McBride Alyce	^
	Transfer users from terminal to terminal     O     Transfer users from terminal to terminal     O	
	<ul> <li>✓ 0001 3 Keene Alfred</li> <li>✓ 0001 4 Keene MarieLouise</li> </ul>	
	Source terminal:Select one V 0001 5 Mallia Brian 0001 6 Micallef Paul	
	Download employees 0001 7 Mercieca Amanda	
	Available target terminals     Ø     0001     8     Grima Clint       Ø     0001     9     Granatirovic Nikola	
	code         Desc         ✓         0001         11         Vassallo Andrea           ☑ 1         Valletta         ☑         0001         12         Dragicevic Jelena	
	🗹 🌒 0001 13 Salad Muhumed Salad Muh	
	C 0001 14 Kovandzic Velibor	<u>&gt;</u> *
		Start
	Accept	Exit

#### Save Users to Database

This feature saves users' biometric information from one terminal to the database. Select "Save users to database Select "Source terminal" from the drop down menu

Press [Download employees]

Note: This process might take a few minutes depending on the number of employees

When the download process is complete, the list of employees stored in the terminal will be displayed in the "Employees Selection" window

The Bio column indicate whether the employee biometric information is available in the terminal

Select the employees that must be saved on the database

Press [Start]

## Reports tab

Database Tasks File	Advanced Update Employees Data Transfer He	elp Reports									
	Payroll and time report										
Company:	0001-ACME Corporation ~	Terminal:	All terminals V								
From employee:	All employee ~	To employee:	1-arif test 🗸								
From Date:	Tuesday , 🚺 February 2022 🔲 🔻	To Date:	Thursday , 17 February 2022								
			Generate								
			Accept								

Select company from the dropdown list Select a specific Terminal or all Terminals Select the desired employees Set the date period Click [Generate]

### Reports window

Show day	s without punching	export punches	as a list		Search :								Refi	resh
Terminal-desc	EmployeeID-Name	Day	Date	In1	Out1	In2	Out2	In3	Out3	In4	Out4	Work		
1-London	320-Georgestankovic	Wednesday	2022/02/02	10:28	16:41	17:45	19:03					07:31		
1-London	320-Georgestankovic	Thursday	2022/02/03	10:31	14:44	16:01	21:53					10:05		
1-London	320-Georgestankovic	Friday	2022/02/04	15:58	21:56							05:58		
1-London	320-Georgestankovic	Saturday	2022/02/05	10:31	17:32	18:29	23:32					12:04		
1-London	320-Georgestankovic	Sunday	2022/02/06	10:32	16:43	18:19	21:50					09:42		
1-London	320-Georgestankovic	Monday	2022/02/07	10:33	16:03							05:30		
1-London	320-Georgestankovic	Tuesday	2022/02/08	10:31	Missing exit							00:00		
											total	50:50		
1-London	321-Hassan	Sunday	2022/02/06	09:58	18:03							08:05		
1-London	321-Hassan	Monday	2022/02/07	18:09	22:32							04:23		
											total	12:28		
1-London	325-lvana	Tuesday	2022/02/01	15:59	21:08							05:09		
1-London	325-Ivana	Friday	2022/02/04	18:58	21:57							02:59		
1-London	325-Ivana	Saturday	2022/02/05	11:53	17:01	18:59	22:52					09:01		
1-London	325-Ivana	Sunday	2022/02/06	11:59	15:37	19:00	Missing exit					03:38		
											total	20:47		

Employees may clock in/out up to 4 times in one day

The "Work" time is the time elapsed between In1 and Out1, and the time elapsed between In2 and Out2, and so on.

The time between Out1 and In2 is not accrued to the "Work" time e.g brake

A period with a missing exit is not accrued to the "Work" time

By default the report only shows the dates where punches have been recorded. You may view all dates by ticking "show days without punches"

The [Export] button prepares the report in xls format. When prompted, type in the desired report name and save. Tick "Export punches as a list" to remove the totals and the spacing from the xls export.

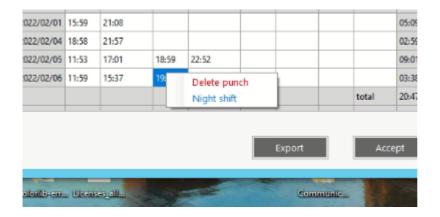
Use the "search box" to find the desired employee.

#### Edit/add Punch

L	C Edit punch	– 🗆 🗙
	_	Edit punch
	Employee:	320-Georgestankovic
	Date:	Tuesday , 8 February 2022 V Time: 10:31:00
	Terminal :	1-London ~
		Accept Close

To edit/add a punch double click on the desired cell Enter the required information and press [Accept] \*\*\*Important after finishing all the required amendments press [Accept] to save the changes to the database.

## Delete punch



To delete a punch, right click on the desire cell and press "Delete punch"

### Night Shift

	EmployeeID-Name	Day	Date	In1	Out1	In2	Out2	In3	Out3	In4	Out4	Work
1-London	325-Ivana	Tuesday	2022/02/01	15:59	21:08							05:09
1-London	325-Ivana	Friday	2022/02/04	18:58	21:57							02:59
1-London	325-Ivana	Saturday	2022/02/05	11:53	17:01	18:59	22:52					09:01
1-London	325-Ivana	Sunday	2022/02/06	11:59	15:37	19:00	Missing exit					03:38
1-London	325-Ivana	Monday	2022/02/07	01:00	Missing exit							00:00

In the example above, "Ivana" worked a night shift that started at 19:00 on Sunday and ended at 01:00 of Monday morning. Unless marked as night shift the system will not accrue the night shift to the "Work" time. To mark as night shift right click on the last punch of the night shift (01:00 of Monday morning), and select night shift.

Terminal-desc	EmployeeID-Name	Day	Date	In1	Out1	In2	Out2	In3	Out3	In4	Out4	Work
1-London	325-Ivana	Tuesday	2022/02/01	15:59	21:08							05:09
1-London	325-Ivana	Friday	2022/02/04	18:58	21:57							02:59
1-London	325-Ivana	Saturday	2022/02/05	11:53	17:01	18:59	22:52					09:01
1-London	325-Ivana	Sunday	2022/02/06	11:59	15:37	19:00	23:59					08:38
1-London	325-Ivana	Monday	2022/02/07	00:00	01:00							01:00
											total	26:47

The system will add two new entries (in blue); Sunday 23:59 and Monday 00:00; and accrue an additional 5 hours on Sunday and 1 hour on Monday that reflect the time elapsed during the night shift.¶